

July 6, 2004

Dear TADVS Member:

Welcome to the summer edition of *Net-Works*, a quarterly publication of Texas Association, Directors of Volunteer Services. If you have information that you would like to share with the TADVS membership, please forward it to Cassie Collins at [cassie.collins@childrens.com](mailto:cassie.collins@childrens.com).

--Cassie Collins, Communications Chairperson, TADVS, and DVS, Children's Medical Center Dallas

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**The President's Perspective**

As summer arrives, our February conference seems like a distant memory. I want to thank all our members for their attendance, salute the board for their diligent hard work and thank the vendors and silent auction winners for their financial support. Based on feedback provided by most of our conference attendees, this conference was rated "the best." I received the first quarter financial report from Jane Warach, CPA, reporting our net income from the conference as \$6,042.17. This conference excelled in professional value, which is our primary goal. Kudos to all members involved on a great job!

ASDVS' Executive Director, Audrey Harris, attended the TADVS conference to proxy the ASDVS Certified Administrator of Volunteer Services (CAVS) exam. Texas had 16 attendees register to take the exam and all passed. They are: Vickie L. Holcombe - Beaumont; Pamela A. Lemp - Houston; Jennifer G. Murray - Austin; Joel N. Pena, Jr. - McAllen; Susan S. Schumacher - Gainesville; LouAnne Smith - Dallas; Sue Stevens - Dallas; Veronica G. Valles - El Paso; Jennifer E. Barnes - Houston; Nelda S. Calleri - Lewisville; Lynn Carter - Weslaco; Debbie Cronin - Houston; Debra S. Davis - Tyler; Brenda L. Frye - Houston; Lynne Futrell - El Paso; and Donna C. Hair - Brownwood. Congratulations to all of you and thank you for making Texas proud!

**Pam Lemp**, TADVS member and Past President, is running **for ASDVS President** this year. Aligned with the TADVS Strategic Objective #6, bullet 4, the Board is in support of her candidacy and will mail info to all ASDVS members asking for their vote.

**Vote for PAM!**

The 2005 TADVS conference will be held February 20-23, 2005 in Dallas. Please make plans to attend and look forward to an excellent conference with near-by entertainment and activity options.

--Randy Elms, President, TADVS, and Manager, Baylor University Medical Center

### **Vote for Pam!**

A graduate of the University of Missouri, Pam has been the DVS at St. Luke's Episcopal Health System in Houston and a member of ASDVS for the past 23 years. As an active ASDVS member, she has served as an affiliated group leader and on the Membership and Communications committees. Pam has served as the chairperson for the Trade Show and Advocacy Committee, and she is the current chairperson for the Product Development and Marketing Committee. At the 2003 convention, Pam served on the Disaster Preparedness Panel and facilitated the Workforce Advocacy Session.

In addition to ASDVS, Pam has been an active member in TADVS for the past 23 years. She has served on the following TADVS committees: Ways and Means; Nominating; Education; and Past Presidents' Council. She also served as the TADVS President from 1989-1990. Pam currently serves as the TADVS ASDVS Liaison.

On a local level, Pam has been a member of the Houston Area Council, Directors of Volunteer Services, for 23 years; the Texas Medical Center, Volunteer Service Council, for 18 years; and the Houston Association of Volunteer Administrators for 13 years.

To VOTE FOR PAM, go to [www.asdvs.org](http://www.asdvs.org). Make certain you have your ASDVS membership number when voting. If you prefer to vote by mail-in ballot, watch your mailboxes for the 2004 Election Packet.

### **2004-2005 TADVS Mission and Strategic Objectives**

#### ***Mission***

Serve as the association of choice for leaders of healthcare-related volunteer programs by promoting professional and personal development. TADVS will provide its membership with dynamic educational programs, a comprehensive communication network and leadership opportunities.

#### ***TADVS STRATEGIC OBJECTIVES***

1. Be proactive by providing dynamic educational programs, with consideration given to member needs and current trends.

- Provide opportunity for CAVS certification
- Provide strong, effective communication about the education conference in a timely manner
- Consider conference evaluations to determine membership needs
- Strengthen networking opportunities by identifying attendees appropriately
- Research trends, resources and quality speakers
- Consider carefully conference locations, time and length of conference; provide affordable accommodations
- Collaborate with other societies
- Support area/regional education efforts

2. Address specific needs of all TADVS members through more effective communication

- Maintain and enhance on-line capabilities

- Publish an electronic newsletter quarterly, with hard copies sent as requested
  - Link websites, chat rooms and bulletin boards
  - Conduct regular membership surveys to determine needs, skills and leadership interest
  - Develop DVS mentoring system at the district level
  - Encourage two-way communication between membership and District Directors, allowing district directors to represent TADVS
3. Expand membership of TADVS while maintaining the integrity of the society
    - Offer membership to
      - >consultant leaders (i.e., professional speakers)
      - >managers of healthcare societies
      - >non-paid volunteer managers
      - >paid managers who supervise volunteers, but have a different title
    - Create tiered membership
      - >full membership
      - >discount membership for assistants/coordinators
    - Incorporate other societies
  4. Develop interest and leadership for TADVS board positions within the organization
    - Develop a conference session/workshop educating attendees on leadership roles and TADVS participation
    - Encourage participation through mentoring program and personal contacts
    - Post leadership job descriptions and interest surveys on TADVS website
    - Publish leadership information in newsletter
  5. Continue open communication and collaborative educational opportunities with TAHA
    - Include TAHA leadership in strategic planning
    - Joint conferences
    - Regular TADVS/TAHA leadership exchanges
    - Offer professional support services to TAHA members
    - Encourage and promote regional and district conferences
    - Explore regional junior volunteer conferences
    - Support Traveling Topics and other distance learning opportunities
  6. Strengthen the strategic alliance with ASDVS
    - Encourage dual membership (ASDVS/TADVS); one fee
    - Promote ASDVS conference to be held in Texas
    - Link ASDVS and TADVS website
    - Continue ASDVS liaison position on TADVS board
      - >Promote and support TADVS members for ASDVS leadership positions
      - >Promote ASDVS professional growth opportunities

## **ASDVS Update**

The ASDVS 36<sup>th</sup> Annual Meeting and Leadership Conference and Trade Show will be held in Atlanta, Georgia at the Hilton Atlanta, September 9-13. The theme for the conference is “Innovation Meets Tradition.” In addition to interactive educational opportunities, networking sessions and a trade show, the conference will include a Gift Shop Managers’ Workshop. The Gift Shop Managers’ Workshop will be held September 12-13, immediately following the conference. This workshop will be comprised of educational sessions including volunteer training and buying best practices along with the opportunity to shop at the Mart each day. For more conference information and a registration form go to the ASDVS website: [www.todaysvolunteer.org](http://www.todaysvolunteer.org)

ASDVS programs and conference deadlines:

<b>ASDVS Professional Recognition:</b> Award for Excellence Extraordinary Programs Awards	Submission Deadline	July 16, 2004
<b>*Atlanta Hilton Reservations</b>	Booking Deadline	July 30, 2004
<b>Health Adventures™ Program</b>	Application Deadline	August 5, 2004
<b>Annual Conference Registration</b>	Extended Early Bird Deadline	August 9, 2004

\*Hotel Rooms may be booked after this date, but are based on availability.

Available again this year will be quick, convenient and easy Online Voting. With your ASDVS membership number, you will be able to access the candidate profiles, compare candidate biographical information, view a Regional Map and cast and confirm your vote! Watch the mail and E-News Update in the upcoming weeks for this year's Election Ballot and Online Voting Instructions and Tutorial. Vote by paper ballot will be available to members without website access. Others are encouraged to utilize the Online Voting Tool.

Each year, the President recognizes and celebrates a small group of career Senior Executives with the President's Rank Award for exceptional long-term accomplishments. Winners of this prestigious award are strong leaders, professionals and scientists who achieve results and consistently demonstrate strength, integrity, industry and a relentless commitment to excellence in public service. Join ASDVS in congratulating Jim Delgado, Voluntary Service Program Manager, VA Headquarters, Washington, DC. A former TADVS President, Jim was among the 2003 recipients of the President's Rank Award.  
--Pam Lemp, ASDVS Liaison, and DVS, St. Luke's Episcopal Health System, Houston

**2005 TADVS Conference**

“Rising above the Ordinary- Education, Innovation, Certification and Collaboration.”  
The conference will begin Sunday, February 20th with a one-day Gift Shop Seminar and continue through Wednesday, February 23. Conference activities include ASDVS’ certification test with several educational and innovative topics from local and national speakers. The conference will be held at the Hilton Dallas Park Cities in Dallas.

**Apply for the 2005 TADVS Education Conference Scholarship!**

Scholarship applications for the 2005 TADVS Education Conference are available at [www.tadvs.org](http://www.tadvs.org). The deadline for submitting applications is November 1, 2004. Scholarship recipients will be notified by December 1, 2004.

**Dates to Remember**

- **July 19:** Metroplex (DFW) DVS Meeting, “Utilizing Multi-lingual Volunteers,” noon to 2 p.m., Trinity Medical Center/Richardson
- **September 9-13:** ASDVS 36<sup>th</sup> Annual Meeting and Leadership Conference and Trade Show, Atlanta, Georgia
- **February 20-23:** TADVS Educational Conference, “Rising above the Ordinary,” Hilton Dallas Park Cities, Dallas, Texas