

January 12, 2005

Dear TADVS Member:

Happy New Year! Welcome to the winter edition of *Net-Works*, a quarterly publication of Texas Association, Directors of Volunteer Services. If you have information that you would like to share with the TADVS membership, please forward it to Cassie Collins at [cassie.collins@childrens.com](mailto:cassie.collins@childrens.com).

--Cassie Collins, Communications Chairperson, TADVS, and DVS, Children's Medical Center Dallas

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### **The President's Perspective**

What a year! TADVS has been a strong organization this year with 112 members, 18 potential members, the separation from THA's management and a solid connection to both ASDVS and TAHA.

As of August 2004, THA will provide persons calling or visiting THA's website with the TADVS website; so, the most current leadership can be contacted for information on TADVS.

TADVS continues to support TAHA. TADVS co-sponsored the key-note luncheon speaker, Margie Harris, at TAHA's June conference in Fort Worth. I had the honor of representing TADVS as the key-note speaker's introducer and got in a little recruitment plug for our association.

ASDVS' Annual Meeting & Leadership Conference was held in Atlanta, Georgia. Texas had several members take ASDVS' CAVS exam. Congratulations go out to **Deb Williford**, **Cara Charanza**, **Pat Garcia** and **Rose Thomason** for passing the CAVS exam. I, too, participated and received the CAVS certification; so, I know first hand how much one has to study. Thanks for representing Texas at the national level.

The board, standing committee chairs and board liaisons met in June to review TADVS' Mission and Strategic Objectives. Our day was productive with **Diana Ikerd's** leadership. Members may review both the Mission Statement and the Strategic Objectives on the website, [www.tadvs.org](http://www.tadvs.org).

Texas was chosen as the national pilot for ASDVS' dual membership payment option which is included in TADVS' conference registration process and will be communicated throughout the year. ASDVS dues are \$125, and TADVS dues are \$75. Please take advantage of this opportunity to highlight Texas' leadership at the national level.

I hope you all take the opportunity to attend the TADVS Educational Conference, February 20-23, 2005, at the Hilton Dallas Park Cities. **Judi Shirey** and **Sally Wilson** have done an incredible job of designing a conference that reflects our professional desire to "Rise Above the Ordinary." **Regina Carnley** has been recruiting resource room information, silent auction items, vendors and sponsors to make this conference profitable and add to our educational material. Many thanks go out to all their hard work; so, join us to enjoy a new boutique hotel in the heart of Dallas' Preston Center.

Lastly, I want to thank all our members for your support throughout the year. TADVS has a great spirit of willingness to help each other across the state. I am always amazed to hear friends from other industries express difficulty with their professional associates. We can be proud. Truly, I will remember my year as your President as a highpoint of my professional life.  
--Randy Elms, President, TADVS, and Manager, Baylor University Medical Center

## **ASDVS Update**

**2004 Member Online Survey** – 522 ASDVS members responded to the 2004 Member Survey. Results will be posted on-line at [www.todaysvolunteer.org](http://www.todaysvolunteer.org) in the Members Only section in January, 2005.

**Conference Proceedings CD Rom** – If you were not able to attend the 2004 Annual Conference in Atlanta and would like the information attendees received, you can now purchase a conference proceedings CD Rom for \$40.00. To order your copy, call ASDVS at 312-422-3939.

**Legal Manual, Addendum I** – The Legal Manual Addendum, Volume I is complete and is available for purchase. The addendum contains current information on 2004 JCAHO Standards, HIPAA, Disaster Preparedness, Legal Issues, Laws and more. Cost is \$40.00 for members and \$60.00 for non-members. A bundle price, which includes the Legal Manual and addendum, is available for \$70.00 for members and \$80.00 for non-members. Order by calling 1-800-AHA-2626 or go online to [www.ahaonlinestore.com](http://www.ahaonlinestore.com).

**2005 Annual Conference** – The 2005 Annual Conference will take place in Minneapolis, Minnesota from Sept. 18 through Sept. 21, 2005. Among the highlights will be a Leadership Track and Gift Shop Managers track. Theme for this conference is *Unlock Your Future: The Keys to Success*. Plan your budget now so you can attend.

**National Healthcare Volunteer Recognition Day 2005** – National Healthcare Volunteer Recognition Day will take place on April 18, 2005. Recognition items will be available for purchase through the Jim Coleman catalog on-line at [www.todaysvolunteer.org](http://www.todaysvolunteer.org) in early January, 2005. 20% of proceeds from sales are returned to ASDVS.

**Renewal of CAVS** – The renewal guidelines for CAVS Certification are posted on line at [www.todaysvolunteer.org](http://www.todaysvolunteer.org).

**CAVS in 2005** – The CAVS Certification exam is scheduled in two locations in early 2005. On January 24, 2005, the exam will take place in Kansas City, Missouri. Contact is Bruce Hartley at [bruce.hartley@coxhealth.com](mailto:bruce.hartley@coxhealth.com). The CAVS exam will be given in Dallas, Texas on February 22, 2005. Contact is Sally Wilson at [sallywi@baylorhealth.edu](mailto:sallywi@baylorhealth.edu).

--Information taken from ASDVS E-Communique, December, 2004

## **2005 TADVS Educational Conference: “Rising Above the Ordinary: Innovation, Certification, Education and Collaboration”**

Make plans now to attend the annual TADVS Educational Conference. This year’s conference will be held February 20-23 at the Hilton Dallas Park Cities. The theme of the conference, “Rising Above the Ordinary,” will focus on certification, education, innovation and collaboration.

### ***Sunday, February 20***

8:00 a.m. - 4:30 p.m.	Registration
1:00 p.m. – 3:30 p.m.	Outgoing Board Meeting
3:30 p.m. – 6:00 p.m.	Silent Auction Set-up
5:00 p.m. – 6:30 p.m.	Opening Reception
6:30 p.m. – 9:00 p.m.	Dinner and Keynote Speaker: LaDonna Gatlin “Tune Up Your Life”

### ***Monday, February 21***

8:00 a.m. – 12:00 p.m.	Registration
8:00 a.m. – 9:00 a.m.	Continental Breakfast & District Round Table
9:00 a.m. – 12:00 p.m.	Silent Auction
9:00 a.m. – 12:00 p.m.	Workshop Session I: Joslyn Park “Innovative Orientation”
12:00 p.m. – 1:30 p.m.	Luncheon & Vendor Fair
1:30 p.m. – 4:00 p.m.	Workshop Session II: Kenny Gundle “Youth Volunteers”
4:00 p.m. – 6:00 p.m.	Silent Auction
5:00 p.m. – 7:00 p.m.	Presidents’ Event & Vendor Fair Dinner On Your Own

### ***Tuesday, February 22***

8:00 a.m. – 9:00 a.m.	Continental Breakfast
9:00 a.m. – 12:00 p.m.	Silent Auction
9:00 a.m. – 12:00 p.m.	CAVS Certification Exam
9:00 a.m. – 11:30 a.m.	Debbie Cronin “At Your Service: MD Anderson-style service”
12:00 p.m. – 1:30 p.m.	Luncheon & TADVS Annual Business Meeting
1:30 p.m. – 4:00 p.m.	Lisa Little and Becky Potter “Beyond Jewelry Sales: Innovative Fundraising”
4:00 p.m. – 6:00 p.m.	Silent Auction Dinner On Your Own

***Wednesday, February 23***

8:00 a.m. - 9:00 a.m.	Announcements of Silent Auction Winners and Breakfast Buffet
9:00 a.m. – 11:30 a.m.	Faith Roberts “Wedding Rings to Nose Rings”
12:00 p.m. – 3:00 p.m.	Incoming Board Meeting and Luncheon

**Items Needed for the Silent Auction and Resource Room**

***Silent Auction***

Plans for the 2005 TADVS Annual Education Conference are moving right along. However, more items are needed for the silent auction. If you would like to make a donation, please e-mail ([rcarnley@thcs.org](mailto:rcarnley@thcs.org)) or FAX (903-416-1056) the following information as soon as possible:

- Name of item;
- Value of item; and
- Name of person/organization making donation.

Please plan to have the items ready to turn in Sunday afternoon. If you need to make other arrangements, please contact Regina Carnley at the above email address.

Please help out by making a donation for the silent auction. TADVS’ goal is to beat the amount raised last year. Remember, this is one of the things we can do to help keep our personal expenses down; so, be prepared to bid!

***Resource Room***

We all have good ideas; so, please come prepared to share them! Suggested items are:

- Policies & Procedures;
- Revenue Generating Activities;
- Orientation Information;
- Copies of competencies;
- Brochures;
- Recruitment ideas; and
- Awards ideas.

Please bring enough copies for people to take home. However, if you want to just display one-of-a-kind items, please let me know.

Bring anything you think might help a fellow DVS. In addition, if your hospital has some “give-away” items, please feel free to bring those.

You can help with the success of the conference by participating in the silent auction and the resource room.

--Regina Carnley, Ways & Means Chairperson, TADVS, and DVS, Texoma Medical Center

## **District News**

### ***District 1A/B & 2 A/B***

It's conference time again, and West Texas is ready to take lots of notes, share ideas with fellow DVS's and get re-energized for the new year!

Last year, our district held monthly meetings in El Paso throughout the year covering various topics from volunteer handbooks to JCAHO requirements to specific policies and procedures and much more. Meetings will resume this year after the conference in February. We found that meeting once a month or every other month helps us to take a step back and look at what other DVS's are doing with their volunteer programs and take a look at our own processes and procedures. We have learned from each other and have established a network of contacts within our area. We find it easy to pick up the phone and ask for tips and advice when we run into difficult situations.

Our goal for this year is to find a way to bridge the distance gap in our district between the organizations in and outside of El Paso (we have a lot of land to cover out here). Currently, we are able to share ideas via email; however, it does take time to put everything in electronic form.

TADVS has played a significant role in the success of our volunteer programs. We look forward to more great tips and to seeing everyone at the conference as we start off a new year of sharing our expertise, stories and ideas.

--Veronica Valles, District Director 1 A/B & 2A/B, TADVS, and Manager, Thomason Hospital

## **Dates to Remember**

- **January 17:** Metroplex (DFW) DVS Meeting, "Volunteer Recognition," noon to 2 p.m., Lewisville Medical Center
- **February 20-23:** TADVS Educational Conference, Hilton Dallas Park Cities
- **March 16:** Metroplex (DFW) DVS Meeting, American Humanic's Program at UNT, noon to 2 p.m., Texas Scottish Rite Hospital
- **May 16:** Metroplex (DFW) DVS Meeting, "JCAHO Review," noon to 2 p.m., Presbyterian Hospital of Allen
- **July 18:** Metroplex (DFW) DVS Meeting, "Adding Value to Your Volunteer Program," noon to 2 p.m., Methodist Hospital Dallas